

Instruction Manual & Warranty Information



Read Instructions Carefully Before Use

### Thank you for purchasing this BodiSure Massage Gun Pro

Model: BMGPRO



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## **Important Safety Information**



Read this section thoroughly before using the product.

Please ensure you observe the safety instructions to avoid accidents, injury and damage.

### Intended purpose

- The **BodiSure Massage Gun Pro** stimulates soft tissue through deep and powerful vibration stimulation and relaxes stiff muscle groups.
- The **BodiSure Massage Gun Pro** is a non-professional appliance designed for private use.
- This product is not intended for use by children.
- This product is not intended for use by persons with limited physical, sensory, or mental abilities or lacking experience and/or knowledge, unless they are supervised by a person responsible for their safety or have received and understand the instructions/ safety warnings for use of the product from this person in advance.
- Do not use this product for anything other than its intended purpose and only use as described in this manual.

This product is not a therapeutic device. Do not use as a substitute for medical attention.

### **Safety Warnings**

- **DO NOT** use the product with any electronic medical devices e.g. implants such as pacemakers; life support systems; or devices attached to the body such as ECG machines, as the product may cause the devices to malfunction which could result in death or serious injury.
- Keep the product and its components out of reach of children. **DO NOT** let children play with the product.
- Keep children away from packaging material. Ensure that the packaging bag is not put over the head as this is a suffocation hazard or choking hazard if swallowed.
- DO NOT use if you have artificial joints.
- DO NOT use on open wounds or broken skin.
- DO NOT use on swollen or inflamed areas or skin eruptions.
- DO NOT leave the product unsupervised while it is connected to the power supply.
- DO NOT use directly on the skin. Use on the dry surface of the body over clothing or other material.
- Bruising can occur regardless of the control setting or pressure applied.
- The appliance has a heated surface. Persons insensitive to heat must be careful when using the appliance.

### Important Safety Information - continued

- Check treated areas frequently and immediately stop using the product at the first sign of pain or discomfort.
- Keep fingers, hair, or any other body part away from the shaft and backside of the applicator as pinching may occur.
- **DO NOT** use on the head or any bony areas of the body.
- In the following cases, **DO NOT** use the product unless you have consulted your healthcare professional prior to use:
  - if you are pregnant
  - if you have diabetes
  - If you have serious peripheral neuropathy dysfunction
  - If you have had recent surgery
  - if you feel any pain or discomfort
  - suffering from malignant tumors
  - suffering from cardiac diseases
- DO NOT operate under a blanket or pillow. Excessive heating can occur and cause injury.
- DO NOT use while driving.
- DO NOT use the product for more than 15 minutes at a time. The product will automatically stop after 15 minutes.
- Excessive use is **NOT** recommended.
- Only use with the supplied head attachments.

### Warnings

- DO NOT insert any objects into the motor cooling holes.
- DO NOT use the device while charging.
- **DO NOT** expose the product to temperatures of over 60°C.
- DO NOT immerse in water or other liquids.
- Keep away from liquids such as water or any harsh chemicals or cleaning agents.
- The device is **ONLY** to be used with the supplied AC adapter.
- Unplug the charger from the device after charging or before use.
- If the supplied power cord is damaged, it must be replaced by the manufacturer, its service agent, or a similarly qualified person to avoid a hazard.

## **Features**

- Powerful Brushless High-Torque Motor
- 5 Speed Adjustable Intensity
- 2000 mAh Rechargeable Battery
- 6 Interchangeable Massage Heads
- 15 Minute Timer
- Cordless and Lightweight
- Comfortable Grip Handle

# **Package Contents**

- A. 1 x Massage Gun Pro
- B. 6 x Massage Heads
- C. 1 x AC Adaptor
- D. 1 x Storage Case
- E. 1 x User Manual & Warranty Information



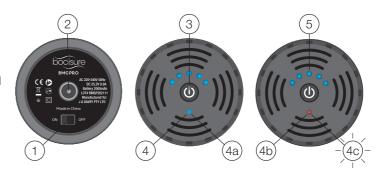


# **BodiSure Massage Gun Pro Components**



# **BodiSure Massage Gun Pro Display**

- 1. **ON/OFF** button
- 2. Charging Port
- 3. Power Increase Button
- 4. Battery Power Indicator:
  - a. "Constant" BLUE Battery Fully Charged
  - b. "Quick Flashing" RED Battery Low
  - c. "Slow Flashing" RED Battery Charging
- 5. Speed Indicators (1-5)



## **Adjustable Speed Settings**

Level 1: 1800RPM | Level 2: 2050RPM | Level 3: 2300RPM | Level 4: 2550RPM | Level 5: 2800RPM

## Interchangeable Attachment Heads

Provides targeted pain relief, and soothes, and relaxes muscles on different parts of the body:



Large Ball Massage Head

Back & Buttocks



**Small Ball** Massage Head

Arms, Thighs & Calves



Umbrella Massage Head

All parts of the body



Flat Massage Head

Relaxation & Muscle shaping



Bullet Massage Head

Meridians, Palms & Soles



**U-Shaped** Massage Head

Neck, Spine and Achilles Tendon

# **Replacement Accessories**

Part Code	Part Name
BMGPRO-LB	Large Ball Massage Head - Pro
BMGPRO-SB	Small Ball Massage Head- Pro
BMGPRO-UM	Umbrella Massage Head - Pro
BMGPRO-FL	Flat Massage Head - Pro
BMGPRO-BU	Bullet Massage Head -Pro
BMGPRO-US	U Shaped Massage Head -Pro

Replacement accessories can be purchased online or by contacting us directly:

Australia: 1800 807 464 or www.jadavey.com.au New Zealand: 0800 523 583 or www.jadavey.co.nz

## Before Using the Massage Gun Pro

Carefully remove all packaging materials and keep the enclosed documents in a safe place.

- Keep the packaging, product, and its components out of reach of children.
- Check the product and accessories are undamaged and in working order.
   DO NOT use if any part is damaged or broken.
- Ensure the battery is attached securely to the base of the unit.
- Ensure the product is fully charged. (Refer to Charging the Massage Gun Pro on page 10)

If any abnormalities are detected, please contact our service centre:

In Australia - 1800 807 464

In New Zealand - 0800 523 583

## Using the Massage Gun Pro

• With the unit off, fully insert the preferred massage head by pressing firmly into the device (figure 1.)

figure 1.

- Move the **ON/OFF** button to the **"ON"** position (*figure 2.*)
  - The Power Indicator will light up **BLUE** (figure 3.)
- Press the power (b) button once to adjust speed to level 1.
- Press the Power (b) button again to adjust speed to levels 2, 3, 4 and 5 (maximum).
- Press (1) again, to loop back through each speed level.
- The number of BLUE LED lights indicate which speed level the device is set on.
  - Minimum speed is Level 1, Maximum speed is level 5. (figure 4.)
- Massage the desired body part at the desired speed applying pressure as needed, moving across the body's soft tissue for approximately 60 seconds on each region.
- Hold the Power (b) Button for 3 seconds to stop the device.
- Once the massage is complete, move the **ON/OFF** button to the **"OFF"** position.

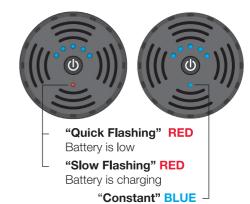
**Notes:** The device automatically turns off when using for 15 minutes continuous operation to prevent overheating. Press the power button again to continue using.

Warning: Do not use directly on the skin. Use on the dry surface of the body over clothing or other material.



## Charging the Massage Gun Pro

- For the first time charging, please ensure the device is fully recharged.
- When the battery power is low, the Battery Charger Indicator will QUICKLY FLASH RED
- To recharge, plug the adapter into the wall outlet and connect the charging adapter to the device's charging port.
- Battery Charger Indicator will continuously flash RED while charging.
- The battery will take approximately 4 hours to fully charge.
- The Battery Power Indicator will change to Constant BLUE when fully charged.
- The battery working time is approximately 4-8 hours but can vary as determined by the speed level being used and the pressure being applied during use.
- The battery can be recharged at any time and at any battery level.



Battery is fully charged

### **Maintenance**

### Cleaning

- Before cleaning or maintaining the massage gun, make sure it is disconnected from the power socket.
- Clean the product with a damp cloth and dry with a soft, dry cloth.
- DO NOT use liquids such as water or any harsh chemicals or cleaning agents.

### **Storage**

- Wipe away any dirt or dust from the product.
- Turn off the **ON/OFF** button and store inside the supplied portable case.
- Store in a safe, cool, dry place away from children as per Safety Warnings.

# **Troubleshooting**

Problem	Possible Cause	Solution
Product cannot be powered	Battery has run out of power	Re-charge the battery
The unit automatically turns off	If the unit is used for more than 15 minutes continuous operation, it will automatically turn off.	Turn on again
	Pressing force may be too strong on the skin	-

If the problem is not solved by the troubleshooting guide or you have any queries, please contact our service centre:

**In Australia -** 1800 807 464

In New Zealand - 0800 523 583

**DO NOT** attempt to open or repair the product yourself.

### **Warranty Information**

#### PRODUCT WARRANTY

Please register your warranty information at:

AUS - www.jadavey.com.au
NZ - www.jadavey.co.nz

This BodiSure product is warranted to be free of manufacturing defects for 1 year from the date of purchase\*.

This warranty is void if the product is modified or altered is subject to misuse or abuse, damaged in transit or lack of responsible care, is dropped, if damage occurs by reason of failure to follow the written instruction booklet, or if product repairs are carried out without authority from J.A.DAVEY PTY LTD.

We will repair, or at our option replace free of charge, any parts necessary to correct material or workmanship, or replace the entire product and return to you during the period of the warranty. Otherwise, we will quote for any repair which will be carried out on acceptance of our quotation. The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product, which the consumer has under the trade practices act and other state or territory laws in Australia and New Zealand.

Our goods come with guarantees that cannot be excluded under Australian and New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

\*Please note the accessories are not covered under warranty.

#### BEFORE YOU SEND IN YOUR UNIT FOR SERVICE

Before sending in your product for service, please take a few minutes to do the following:

- In your instruction manual, read the troubleshooting section that describes common errors, their cause and remedies.
   Product instruction manuals can be downloaded online.
- Contact Bodisure customer service. Our staff are trained to assist you with most issues you may have experienced, without the need to send your product in for service.

#### PLEASE CALL OUR TOLL FREE NUMBER:

### IN AUSTRALIA: IN NEW ZEALAND:

Free call: 1800 807 464 Free call: 0800 523 583

#### **SENDING IN YOUR UNIT FOR SERVICE**

- 1. Should repair be needed within the warranty period, enclose the cut-off section of the warranty form and your proof of purchase receipt. Please ensure all relevant details are completed before sending your unit in for service. Please ensure your contact details are still current and include a brief description of the problem you are experiencing together with your purchase receipt.
- 2. Include the unit with all product components in your package. This is extremely important, so our repair technicians can make the correct diagnosis with any problems.
- 3. Please return the product and warranty form at your cost to:

#### IN AUSTRALIA

J A DAVEY PTY LTD Bodisure Repairs PO Box 84 Port Melbourne

Victoria, Australia 3207

#### IN NEW ZEALAND

BV Medical Bodisure Repairs Unit 7, 110 Mays Road Onehunga

Auckland, New Zealand 1061

# **Warranty Form**

PLEASE RETAIN THE WARRANTY INFORMATION.
RETURN THIS PORTION ONLY WHEN YOU RETURN YOUR PRODUCT FOR REPAIR UNDER WARRANTY.

NAME:			
ADDRESS:			
POSTCODE:	DAYTIME PHONE:		
EMAIL:			
MODEL:	DATE OF PURCHASE: / /		
PLEASE ATTACH PROOF OF PURCHASE			
RETAILER'S NAME:			
RETAILER'S ADDRESS:			
POSTCODE:			
BRIEF DESCRIPTION OF PROBLEM YOU ARE EXPERIENCING:			



WARRANTY IS VOID UNLESS THE ABOVE INFORMATION IS COMPLETED AND CORRECT.

Instruction Manual & Warranty Information

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BodiSure Massage Gun - Pro

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# **Technical Data**

Product Name	BodiSure Massage Gun Pro
Model Number	BMGPRO
Model Colour	Grey
Power	20.16W
Input	AC 220-240V 50Hz
Output	DC 25.2V 0.8A
Battery	2000mAh
Speed Levels	1 – 5 Adjustable Speed
Frequency	1800 - 2800 rpm
Charging Time	Approx. 4 HRS
Auto Timer	15 Mins.
Noise	<60dB
Operating Conditions	Temperature: 0°C to +40°C  Humidity: 15% – 70% (non-condensing)  Atmospheric Pressure: 860hPa-1060hPa
Storage/ Transport Conditions	☐ Temperature: -10°C to +45°C ☐ Humidity: 15% – 70% (non-condensing) ☐ Atmospheric Pressure: 860hPa-1060hPa
Dimensions (out of packaging)	178 x 66 x 245.2mm
Weight (out of packaging)	1.15kg (not including the charger)
Weight (in packaging)	Gross 2.05kg
Materials	ABS plastic and metal
Contents	BodiSure Massage Gun Pro, 6 x Massage Heads, x1 AC Adaptor, Storage Case, User Manual & Warranty Information











# Should you require any further information please do not hesitate to contact us.

#### IN AUSTRALIA:

J A DAVEY PTY LTD

Telephone: 1800 807 464 Website: www.jadavey.com.au

#### **IN NEW ZEALAND:**

J A DAVEY LTD

C/- Healthcare Logistics Telephone: 0800 523 583 Website: www.jadavey.co.nz

# Disposal



At the end of its life, please treat this product as electronic waste and dispose of responsibly according to current local regulations.

Made in China