OMRON

Digital Weight Scale HN-300T2 **Instruction Manual**



All for Healthcare

5671263-6A

Introduction

Thank you for purchasing the OMRON Digital Weight Scale HN-300T2.

This product is mainly designed for general household use

Safety Instructions

This instruction manual provides you with important information about the OMRON Digital Weight Scale. To ensure the safe and proper use of this product, READ and UNDERSTAND all of these instructions. If you do not understand these instructions or have any questions, contact your local OMRON representative before attempting to use this product. For specific information about your own weight, consult with your physician.

Intended Use

The OMRON Digital Weight Scale HN-300T2 is intended to measure and display body weight. It is intended for home use only.

Receiving and Inspection

Remove this product and other components from the packaging and inspect for damage. If this product or any other components are damaged, DO NOT USE and consult with your local

Important Safety Information

Read the Important Safety Information in this instruction manual before using this

Follow this instruction manual thoroughly for your safety.

▲ Warning

Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

- · Consult with your physician or healthcare provider before beginning a weight reduction or exercise program
- Stop using the scale and consult your doctor if you experience skin irritation on your
- DO NOT use the scale on slippery surfaces, such as a wet floor.
- · Keep the scale out of the reach of infants, toddlers and children • DO NOT jump on the scale. Doing so may cause you to fall or slip, resulting in serious
- DO NOT use the scale when your body and/or feet are wet, such as after taking a bath
- DO NOT step on the edges or display area of the scale because you may lose your balance and fall, resulting in serious injury.
- Persons with disabilities or persons who are physically frail should be assisted by
- another person when using the scale to prevent falling when stepping on and off the
- DO NOT put your fingers into any openings or inside the scale.
- · Use indoors.
- DO NOT use the scale for purposes other than described in this manual.
- DO NOT use the scale with other medical electrical (ME) equipment simultaneously. This may result in incorrect operation of the devices and/or cause an inaccurate
- DO NOT damage the glass because it may break and result in an injury

· If battery fluid leaks and contacts your eyes, skin or clothing, immediately rinse with plenty of clean water. Contact your physician if battery fluid contacts your eyes or skin

Data Transmission This product emits radio frequencies (RF) in the 2.4 GHz band. DO NOT use this

▲ Caution

product in locations where RF is restricted, such as on an aircraft or in hospitals. Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury to the user or patient, or cause damage to the equipment or other property.

- · Clean the scale before use if it has been used by people with a skin disease on their
- DO NOT place the scale against a wall because an injury or malfunction of the scale
- DO NOT attempt to disassemble, modify or repair the scale.
- · DO NOT place the scale on a cushioned floor surface such as a carpet or mat because a measurement may not be accurate.
- DO NOT submerge the scale or any of the components in water.
- DO NOT place the scale near heat sources or below air conditioners.
- · Avoid exposure to direct sunlight.
- · Avoid excessive impact, vibration and strong shock to this scale. DO NOT wash the scale with water.
- DO NOT wipe the scale with benzene, gasoline, paint thinner, or other volatile
- DO NOT place the scale where it will be exposed to chemicals or corrosive vapors.
- Store the scale on a level surface
- · DO NOT store any objects on the scale

- Replace worn batteries with new ones immediately • DO NOT expose the batteries to flames or fire.
- DO NOT insert the batteries with the polarities in the wrong direction. ONLY use 4 "AAA" manganese or alkaline batteries with the scale. DO NOT use
- other types of batteries. DO NOT use new and used batteries together 4 batteries at the same time DO NOT use different types of batteries together.
- · Dispose of the device, batteries, components according to applicable local regulations.
- Unlawful disposal may cause environmental pollution.
- · Remove the batteries if the scale will not be used for three months or more
- DO NOT use batteries after their expiration date.

- · During measurement, make sure that no mobile device or any other electrical devices that emit electromagnetic fields is within 12 inches (30 cm) of the scale. This may result in incorrect operation of the scale and/or cause an inaccurate reading.
- · DO NOT replace the battery while your measurement result is being transferred to your smart device. This may result in the incorrect operation of the scale and failure to transfer your measurement result.
- · DO NOT place integrated circuit cards, magnets, metal objects, or other devices that emit electromagnetic fields near the scale while your measurement result is being transferred to your smart device. This may result in the incorrect operation of the scale and failure to transfer your measurement result.

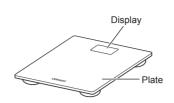
1. Know Your Device

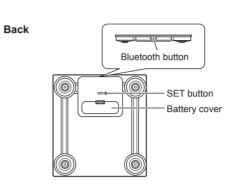
Contents:

• Digital Weight Scale • 4 "AAA" Manganese Batteries • Instruction Manual · Start Up Guide

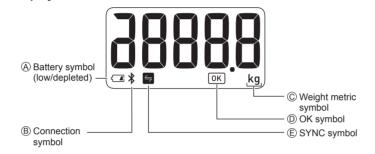
Main Unit:

Front





Display:



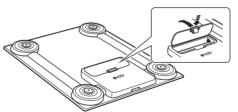
Display symbols:

	(A)	4	Flashes when batteries are low.
			Appears when batteries are depleted.
	B	*	Flashes/appears when the scale is being connected to your smart device or readings are being transferred, or when restoring the scale to the default settings.
	©	kg	Flashes/appears when selecting weight metric and appears during your measurement.
	(D)	OK	Flashes when the scale is connected to your smart device or readings are transferred successfully.
	E	=	Appears if your reading was not transferred successfully when the scale has been paired with your smart device.

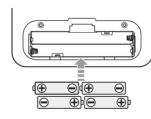
2. Before Taking a Measurement

2.1 Installing Batteries

1. Open the battery cover on the back of the scale.



2. Install the batteries following the correct polarities as shown to the right and inside the battery compartment.



3. Close the battery cover

- When the " C " symbol appears and "A1" appear, replace all 4 batteries with new ones. Items stored in memory will be saved even if the batteries are removed.
- · Place the scale on a hard, flat and level floor immediately after installing the batteries. The scale is calibrated automatically.
- · Disposal of used batteries should be carried out in accordance with your local regulations for the disposal of batteries.

2.2 Pairing the Scale with a Smart Device

If you want to transfer the reading, follow the below instructions This scale can be paired with 2 smart devices and 2 people can manage the

- 1. Enable the Bluetooth on your smart device.
- 2. Download and install the "OMRON connect" app onto your smart device.









If you already have the "OMRON connect" app and have created your account, open the app and add your new scale.

- 3. Open the app and follow the pairing instructions shown on your smart device Make sure that your scale is within 5 m of your smart device
- 4. Press the [Bluetooth] button (the side of the scale) for more than 2 seconds to connect to your smart The "X" symbol and "P" symbol flash on the display.





0000

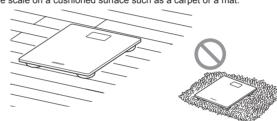
- · When the "Err" appears, follow the instructions in the
- The scale will automatically turn off after 10 seconds.
- Be aware that OMRON will not be responsible for the loss of data and/or information in the app.
- "OMRON connect" is the only app that we recommend for use with your scale for transfer data correctly.
- This scale can store up to 2 pairing information.

3. Taking a Measurement

It is recommended to measure your weight at the same time each day for consistency

1. Place the scale on a hard, flat and level floor

• Do not place the scale on a cushioned surface such as a carpet or a mat.



2. Step onto the scale when it is turned off and The power is automatically turned on and the

measurement will start.

4. Step off of the scale.

· Remain still during your measurement.



3. When your weight flashes, your measurement is

The scale will automatically turn off after 10 seconds

If you want to transfer your reading, refer to section 4.

Your result varies

widely for each

measurement.

4. Transferring Your Reading Open the app on your smart device.

4.1 Transferring Your Reading Automatically

Your reading will be transferred to your smart device automatically within 30 minutes after the scale is turned off.

• If your reading is transferred before the scale is turned off, the display shows as below with the "X" symbol showing on the display during the transfer.



To transfer the readings manually, press the [Bluetooth] button during the power is off. The "X" symbol appears from the start of transferring to the end.



- If the "\$" symbol does not appear, refer to "The data is not being transferred." in
- section 6 for more detail. This scale will store up to 30 readings. Stored readings cannot be viewed on the
- scale's display. You can view your readings on the app after transferring.
- When the " " symbol appears on the display, your reading was not transferred Transfer the readings immediately before the oldest reading is deleted.

5. Restoring the Scale to the Default Settings

To delete all information stored in the scale, follow the instructions below. Make sure that the scale is turned off.

1. Press the [Bluetooth] button for more than 2 seconds. The display flashes as shown on the right.



2. Press the [Bluetooth] button again for more than 5

The display flashes as shown on the right and the " x " symbol stops flashing.



3. Press the [SET] button When the display stops flashing, the scale is restored to the default settings

• The scale will automatically turn off after 10 seconds.

6. Error Messages and Troubleshooting

If any of the below problems occur during a measurement, check to make sure that no other electrical device is within 30 cm. If the problem persists, refer to the table below

• Restoring to the default setting of the scale does not delete the information in the

Display/Problem	Possible Cause	Solution	
Err Appears	The scale cannot connect to a smart device or transfer data correctly.	Follow the instructions shown in the app. If the "Err" still appears after checking the app, contact OMRON customer service.	
Err I	You moved during a measurement.	Step off of the scale and it will automatically turn off after 10 seconds, then take a measurement again.	
Appears	You took a measurement in the room under the effect of strong magnetic fields.	Take a measurement again in another room.	
Err2/Err5 Appears	Device error.	Contact OMRON customer service.	
Err3 Appears	Your body weight is out of the measurable range.		
Err4 Appears	Misalignment during autocalibration.	Repeat the measurement.	
Appears	Your reading was not transferred.	Transfer your readings to the app. Refer to section 4 for more information. After your readings have been successfully transferred, this symbol will disappear.	
Flashes	Batteries are low.	Replacing all 4 batteries with new ones is recommended. Refer to sub-section 2.1.	
Appears	Batteries are depleted.	Immediately replace all 4 batteries with new ones.	
	Batteries are depleted.	Refer to sub-section 2.1.	
	Battery polarities are not properly aligned.	Check the battery installation for proper placement. Refer to sub-section 2.1.	
Stepping onto the scale does not turn it on.	The user's weight is less than 10 kg.	This scale requires a weight load of 10 kg or higher to automatically turn on. If the user weighs less than 10 kg, place an object that weighs 10 kg or higher to turn the scale on, and then proceed to take a weight measurement.	
The data is not being transferred.	Connection failure.	After checking that there are no sources of interference nearby, move the receiving device to a distance within 5 m of the scale. If the problem still persists, refer to the "Help" section in the "OMRON connect" app for further help.	
Your measurement result is higher or lower than the actual value.	You take a measurement on a carpet or cushioned floor surface, or an uneven floor.	Ensure the monitor is correctly placed on a hard, flat and level floor.	

The scale did not properly auto-

Calibrate your scale. Refer to

section 8



7. Maintenance

7.1 Maintenance

To protect your scale from damage, follow the directions below:

- Use a soft dry cloth, or a soft cloth moistened with mild (neutral) detergent to clean the
- scale.

 Use a soft cloth moistened with rubbing alcohol to clean the plate.
- Store the scale in a clean, safe location.
- Do not use any abrasive or volatile cleaners, gasoline, thinners or similar solvents to
- clean the scale.

• Do not clean the scale by immersing it in water.

7.2 Proper storage

The scale recalibrates automatically when it is not in use. If the automatic calibration does not work, see section 8 for instructions on how to manually calibrate your scale.

To help ensure automatic calibration, do not store your scale as shown in images below:



against the wall or other objects



upside down





The scale is placed

on the carpet or



The object is placed on the

8. Calibration

To calibrate your scale, follow the instructions below.

- 1. Place the scale on a hard, flat and level floor.
- 2. Press the surface of the scale with your hand to turn on the power.
- 3. When "0.0 kg" is displayed, wait for 1 minute to turn the scale off.

9. Specifications OMRON Digital Weight Scale HN-300T2 Product name Model HN-300T2 5 to 150 kg with an increment of 0.1 kg Display Weight accuracy 5 kg to 150 kg : ±(1%+0.1 kg) Transmission method Bluetooth® Low Energy Frequency range: 2.4 GHz (2400 - 2483.5 MHz) Modulation: GFSK Wireless communication Effective radiated power: <20 dBm Power supply 4 "AAA" batteries Battery life Approximately 3 months: using manganese batteries Approximately 6 months: using alkaline batteries (When each types of batteries are used in two measurement, two data transfer a day at a room temperature of 23 °C) Operating conditions +5 to +40 °C, 30 to 85 % RH (non-condensing), 860 to 1060 hPa Storage conditions -20 to +60 °C, 10 to 95 % RH (non-condensing) Approximately 1.5 kg including batteries External dimensions Approximately 290 (W) × 25.4 (H) × 270 (D) mm Contents Digital weight scale, 4 "AAA" manganese batteries, instruction manual, start up guide

Notes:

- · These specifications are subject to change without notice.
- Product production date is printed on the device: the first 4 digits mean year of production, the next 2 digits - month of production, the next 2 digits mean date of production.

About a wireless communication interference

This product operates in an unlicensed ISM band at 2.4 GHz. In the event this product is used near other wireless devices such as microwave and wireless LAN, which operate on the same frequency band as this product, there is a possibility that interference may occur. If interference occurs, stop the operation of the other devices or relocate this product away from other wireless devices before attempting to use it.

10. Guidance and Manufacturer's Declaration

- Hereby, OMRON HEALTHCARE Co., Ltd., declares that the radio equipment type HN-300T2 is in compliance with Directive 2014/53/EU.
- This OMRON product is produced under the strict quality system of OMRON HEALTHCARE Co., Ltd., Japan.

ϵ

Correct Disposal of This Product (Waste Electrical & Electronic Equipment)

This marking shown on the product or its literature, indicates that it should not be disposed of, with other household wastes at the end of its working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this product from other types of wastes and recycle it responsibly to promote the sustainable reuse of



Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can return this item for environmentally safe recycling. Business users should contact their supplier and check the terms and conditions of the purchase contract. This product should not be mixed with

other commercial waste for disposal.

The <code>Bluetooth®</code> word mark and logos are registered trademarks owned by the Bluetooth SIG, Inc. and any use of such marks by OMRON HEALTHCARE Co., Ltd. is under license. Other trademarks and trade names are those of their respective owners.

Apple and the Apple logo, are trademarks of Apple Inc., registered in the U.S. and other countries and regions. App Store is service mark of Apple Inc. Google Play and the Google Play logo are trademarks of Google LLC. Other trademarks and trade names are those of their respective owners.

Manufacturer	OMRON HEALTHCARE Co., Ltd. 53, Kunotsubo, Terado-cho, Muko, KYOTO, 617-0002 JAPAN
EU-representative EC REP	OMRON HEALTHCARE EUROPE B.V. Scorpius 33, 2132 LR Hoofddorp, THE NETHERLANDS www.omron-healthcare.com
Importer in EU	
Asia Pacific HQ	OMRON HEALTHCARE SINGAPORE PTE LTD. 438A Alexandra Road, #05-05/08, Alexandra Technopark Singapore 119967 www.omronhealthcare-ap.com
Production facility	KRELL PRECISION (YANGZHOU) CO., LTD. No. 28, Xingyang Road Economic Development Zone Yangzhou, Jiangsu 225009, China
	Made in China

Made in China